



CNEWA - Pontifical Mission

the papal agency for Middle East relief and development

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Final Reports to Caritas Committee, OESSH Netherland

Project title: Mother of Mercy Clinic for Medicines and laboratory supplies - South Zerqa

Project ID: M1001-20

Project Year: 2020

Applicant Name: CNEWA/Pontifical Mission

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Task and position: Ra'ed A. Bahou, Regional Director

Project Summary:

This project is meant to support the Mother of Mercy Clinic in Zerqa to purchase their monthly needs of laboratory supplies and medicines. With the generous grant received from OESSH (EUR15,000 = US\$18,223), and despite all challenges including the financial restriction due to Corona virus, the clinic managed in the year 2020 to purchase all their needs of the lab supplies and medicines, as seen down below table.

The safety concerns of the staff and people were always taken into consideration, but due to the speed spread of Corona virus, an urgent objectives, measures, activities and continuity took place up to date, in order to prevent any positive cases among staff or patients.

Accomplishments throughout the year 2020:

Staff worked together as planned to serve people and conquer all challenges and risks, which increased due to Corona virus. We would like to share with you all activities performed at the Clinic's stations throughout 2021:

- * Above all, the clinic followed-up on all the government's instructions, including their own protective measures.
- * Cleaning and sterilizing the clinic regularly
- * Hand sterilization distributed in all sections and entrance for the staff and patients. People were not allowed to enter to the clinic without facemask.
- * Step signs show the people where to sit while waiting for their turn.
- * One of the Sisters stands at the entrance, measures the temperature, checks if patients are putting facemask appropriately, and instructs them to sterilize their hands, how to be seated. In addition to other instructions and advices on how to prevent the virus in the clinic and at their houses, how to protect their families as well.
- * During the past year, the Sisters and staff were good example for all people who enter the clinic. By God's will, and the continuous prayers of the sisters, together with supports received, as many people as possible were served appropriately and safely.

The other and normal activities in all sections continued as follows:

1) The reception area received on monthly basis a minimum of (947) to a maximum of (2,044) patients. Arranged the patients files (both paper & digital ones), documented and updated all patients' data, arranged the visitation schedule. The reception also performed the function of a call center operator (receives and make calls and convey messages between individuals and offices within the clinic and between the clinic and its clients). (3,466) patients could not pay the registration fees in 2020, but they already received free health services.



2) At the preparation room, patients were prepared for the physical examination by taking weight, height, and **body temperature**... documented any vital signs in the patients file along with the general medical and surgical history. The two nurses provided vital health information, instructions and advises

*****3) At the Lab, staff continued the routine and urgent tests, which was 5621 tests in the year 2020. 4150 patients made lab tests free of charge.**

4) At dressing room, they carried out all procedures such as: sutures, cauterization, P.V., injection, nebulizer, burn dressing. In the same room and during the aforementioned procedures, health education of patients is also provided to patients and their families on diseases and how to cope or prevent, and the right hygiene techniques, especially to prevent coronavirus.

5) The vaccination room, the clinic offered vaccinations for pregnant women, children and infants as per WHO plan, and Jordan Ministry of Health. The clinic provides 12 types of Vaccines, and the Hepatitis A vaccine, which was administered in the clinic in July 2020. The nurse arranged the time of vaccine for each person by keeping a special card that contains all information related to vaccinations, in addition of keeping the vaccines in a safe environment. In the year 2020, the total number of vaccination doses given to infants and children was (3,725), while tetanus 1 and 2 doses for pregnant women was 79. Additional advices for pregnant women and mothers on how to handle their babies, and the appropriate behavior during illnesses, or if noticed any symptoms.

6) The general practitioners rooms, there are two general physicians, male and female doctors, who are responsible for reviewing patients' medical histories and performing the general examination to diagnose and administer suitable treatments. The general physicians also provide regular antenatal and early childhood care, in addition to annual full examination of school students at the Latin school. Educating patients is also part of what physicians do especially on health conditions related to mother and child, and the most common diseases. This process takes place at fully equipped rooms, including good ultrasounds to providing additional diagnostic tool for male, female, young children and adults alike. The total number of patients examined by the Ultra sound was (8,014), 70 were abnormality cases. In addition to 123 patients who had manual breast examination in 2020.

*****7) The pharmacy provides different multiple types of medications that serves the largest category of patients. The highly needed medications are always available. The clinic continues to purchase the drugs from well-known medical stores and companies at wholesale prices and sells them at prices lower than retail prices. In the year 2020, the pharmacy donated several types of medicines, as well as milk for children for around (2,600) beneficiaries.**

8) Finally, at the Psychosocial counseling room, a specialized social worker provides patients or clients with psychosocial services and diagnoses of behavioral issues at either school or home. The clinic over the years and through the possession of the necessary communication skills developed strong ties and relations with clients and gained their trust. The clinic addresses behavioral issues of clients by providing counseling one to one through multiple sessions that are agreed with clients and according to the severity of the issue or case. This is in addition to lecturing the community on behavioral issues that might be of interest to everyone. In the year 2020, the total number of lectures was 242, the subject of some lectures was about: Personal Hygiene and prevention, especially from Coronavirus, awareness of wearing masks... Amoeba awareness, mental health awareness, Breast cancer, ADHD symptoms, new born babies vaccines, involuntary urination... The total number of people in the collective guidance was 1,475, while the number of individual cases was 317.

The Mother of Mercy Clinic continues providing its health services to all vulnerable people without discrimination, but with special attention to pregnant ladies, mothers, infants and children. **Please note that the total number of the most vulnerable patients who received health services without charging them or with half prices reached (10,216).**

The total number of patients who had been served at the clinic in 2020 was 15,929

* General cases: female (5,900), male (917)

* Pregnant women (2,137)



- * Infant and children (670)
- * Infant and children vaccination (1,747)
- * Minor cases (wound dressing, BP...) (1,047)
- * Patients for laboratory tests (3,511)

Down below table shows the medicines purchased during 2020:

	DRUG NAME	UNIT	QUANTITY
1	ADOL 500 MG TAB	TAB	130
2	AMINOR 5 MG	TAB	185
3	AZI-ONCE 30 ML	SUSP	50
4	BE-STEDY 16 MG	TAB	150
5	BILAXTEN 20 MG	TAB	10
6	BIODAL 1000 IU	TAB	18
7	CEFIM 400 MG	CAP	200
8	CEFOVEX 500 MG	TAB	290
9	CLARITT 500 MG	TAB	64
10	CLAVAR FORT	TAB	75
11	CLIDACIN 150 MG	CAP	16
12	COFEX 150 MG SYRUB	SYRUP	118
13	COLI-URIAL EFFERV	EFFV	240
14	COLO ONE	CAP	128
15	CUDERM CREAM 50ML	CREAM	50
16	CYS-CONTROL PLUS	EFFV	350
17	D-VIT 50000	TAB	28
18	DERMOCORT CREAM 20MG	CREAM	120
19	DEXAMETHASONE ING 4 MG	ING	500
20	DICLOGESIC 12.5	SUPP	55
21	DIOSPER TAB	TAB	85
22	DUPHLAC 300ML	SYRUP	30
23	DUPHASTONE 10MG	TAB	187
24	DUSPUTALIN 135MG	TAB	32
25	FEROGLOPIN CAP	CAP	90
26	FLAGYL SUSP	SUSP	7
27	FOLIC ACID	TAB	43
28	HI DEE 50000 IU	CAP	68
29	IRON +VITAMIN C	EFFRV	145
30	ITRAZOL 100MG	CAP	52
31	KENAZOLE SHAMPOO	SHAMP	2
32	KOACT 1000	TAB	40
33	L-CET 5MG TAB	TAB	110
34	LIBLAB COUPH SYRUB	SYRUP	200
35	LOVISTA 0.5MG	TAB	8
36	MASTRELLE FLORA PLUS VAG CAP	V.CPA	13
37	MEBETALIN 135 MG	TAB	70
38	MICOVER 400 MG	SUPP	180
39	MOTILAT 10 MG	TAB	31



40	MUCOSOLVAN LA 75MG	CAP	12
41	MYOGESIC AB	TAB	58
42	NIDAZOLE 125 MG	SYRUP	19
43	NIDAZOLE 200 MG	SYRUP	35
44	NIDAZOLE 500 MG	TAB	33
45	NOVEPAM 1.5 MG	TAB	188
46	NOVEPAM 3 MG	TAB	45
47	OROTIX 120 MG	TAB	140
48	OROTIX 90 MG	TAB	134
49	OSTEOCARE TAB	TAB	30
50	PANBICORT ING 40MG	ING	580
51	PANTODAR 40MG 14 TAB	TAB	47
52	PANTOMAX 20MG	TAB	50
53	PARALICE SPRAY	SPRAY	14
54	PENAMOX 1 G	TAB	34
55	PHILAZOLE SHAMPOO	SHAMP	4
56	POXCLIN COOLMOUSE	SPRAY	14
57	PREGNARITE CAP	CAP	119
58	PREMENO	SUPP	56
59	PRISOLIN E-N/D	DROP	50
60	PROGYLUTON	TAB	75
61	PROTOGYN 500 MG	TAB	160
62	RAMLAC SYRUB	SYRUP	12
63	RIABAL COMPOUND	TAB	94
64	SAVOXIA 120 MG	TAB	150
65	SECNAZOLE 500 MG	CAP	100
66	SERODASE	TAB	220
67	SITCOM 100 MG	TAB	15
68	SONGA NIGHT	CAP	28
69	SUPRAX 100 MG 30 ML	SUSP	144
70	TAKEPRON 30 MG	CAP	30
71	URACTIV FORTE	CAP	68
72	URACTIV MAMI	CAP	13
73	VERACOLE 1 G IM	ING	30
74	VERTIZINE 75 MG	CAP	70
75	VITAPHOS ELIXIR	SYRUP	20
76	VOMINORE TAB	TAB	65
77	WINHERP CREAM 20 ML	CREAM	15
78	YANOLA IRON	CAP	29
79	ZERTAZINE 10 MG	TAB	32
80	ZYNOLEV 500 MG	TAB	50
81	ZYNOVATE CREAM 30 MG	CREAM	80



Table down below shows the laboratory supplies purchased in 2020:

#	Name of test	Kit used	S1 bottles	S2 bottles
1	Alcohol	2 bottle* 20 liter		
2	Blood Group (anti A)	1 bottle*10 ml	/	/
3	Blood Group (anti B)	1 bottle*10 ml	/	/
4	Blood Group (anti D)	1 bottle*10 ml	/	/
5	Calcium	1 bottle * 10 ml		
6	Calibrator S1		4 bottles* 3 ml	
7	CBC (clening)	1 bottle* 5 L	/	/
8	CBC (detergen)	5 bottles* 1 L	/	/
9	CBC (laysing)	3 bottles *20 ml	/	/
10	CBC Ab normal control		4 bottles*2ml	
11	CBC normal control		4 bottles*2ml	
12	Charger for cbc	1		
13	Cholesterol	/	1 bottles*10ml	1 bottles*40ml
14	Combur 3 test	38 boxes* 50 strips	/	/
15	Control high C2		2 bottles*5 ml	
16	Control normal C1		2 bottles*5 ml	
17	Creatinine	/	1 bottles*10ml	1 bottles*40ml
18	Edta tube	9 box*50 tube		
19	ESR strips + ESR tubes	1 boxes*100 strips	/	/
20	Glucose (FBS)	/	2 bottles*10ml	/
21	H.Pylori	4 boxes*40 strips	/	/
22	H.pylori (stool)	1 box*25		
23	Hb	12 boxes*50 micocuvettes	/	/
24	HBA1C	8 boxes*20 unites	/	/
25	HDL	/	1 bottles*10ml	1 bottles*40ml
26	Hitachi cup	1 boxes*500 strips	/	/
27	lancets	10 box*100 lancets		
28	Plane tube	6 box* 100 tube		
29	Plaster	10 box*50		
30	Pregnancy Test	10 boxes*50 strips	/	/
31	Stool Analysis (cups)	2 boxes*100 cups		
32	Stool Analysis (slides)	1 boxes*2500 slides	/	/
33	Syringes 3 ml	13 box *100 syringes		
34	Syringes5 ml	12box *100 syringes		
35	Test tube	1 box		
36	Tornqa	1		
37	Triglycerides	/	1 bottles*10ml	1 bottles*40ml
38	Urea	/	1 bottles*10ml	1bottles*40ml
39	Uric Acid	/	1 bottles*10ml	1 bottles*40ml
40	Urine Analysis (urine cup)	3 boxes*500 cups	/	/
41	Urine bag	1 box * 25 bags		
42	Yellow tips	2		
43	Zero water	25 boxes* 6 bottles		



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Expenses 2020:

OESSH (EUR15,000 = US\$18,223)

Description	US\$
Medicines	14,750.00
Laboratory supplies	3,480.00
Total	18,230.00

